



PATENT
Attorney Docket No. 76705-202001/US

THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of: LURIE, Steven

Application No. 10/021,877

Filed: December 14, 2001

For: SYSTEM AND METHOD FOR
ONLINE ADVICE CUSTOMER
RELATIONSHIP MANAGEMENT

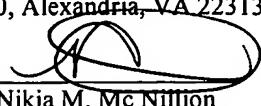
Attorney Docket No.: 76705-202001/US

Examiner: Krisciunas, Linda Mary

Art Unit: 3623

CERTIFICATE OF FIRST CLASS MAILING

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on June 29, 2006 by 
Nikia M. Mc Nillion

INFORMATION DISCLOSURE
STATEMENT

MAIL STOP AMENDMENT

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Alexandria, VA 22313-1450

Sir/Madam:

Pursuant to 37 C.F.R. §§ 1.56, 1.97 and 1.98, Applicant brings the references listed on the attached Form PTO/SB/08 to the Examiner's attention. This Information Disclosure Statement is being filed before the mailing of a final office action. Do not construe the filing of this information disclosure statement as a representation that applicant has made a search (37 C.F.R. § 1.97(g)), or as an admission that the information cited is, or is considered to be, material to patentability, or that no other material information exists

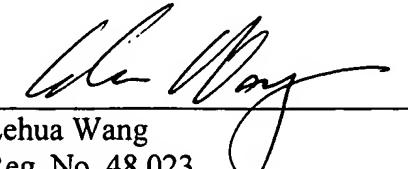
Applicant would appreciate the Examiner initialing and signing a copy of attached Form PTO/SB/08 indicating that he or she considered the information and made the information of record.

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Respectfully submitted,
GREENBERG TRAURIG, LLP

Dated: 6/29/2006


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INFORMATION DISCLOSURE
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(Use as many sheets as necessary)

Sheet

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of

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Application Number	10/021,877
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U. S. PATENT DOCUMENTS

Examiner Initials	Cite No. ¹	Document Number Number-Kind Code ² (if known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		09/596,466	6/19/2000	Agdeppa, Hector A.	
		4,313,035	1/26/1982	Jordan, et al.	
		4,645,873	2/24/1987	Chomet	
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		5,155,743	10/13/1992	Jacobs, Gordon M.	
		5,290,197	12/31/1996	Chen et al.	
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		WO 02/44870 ..	6/6/2002			
		AU 699785 ..	5/25/1995			
		EP 04253389.3	9/17/2004			
		WO 00/73960	12/7/2000			

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		5,797,221	8/11/1998	Egendorf	
		5,802,502	9/1/1998	Gell et al.	
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		6,470,338	10/22/2002	Rizzo et al.	
		US-2002-0010608	1/24/2002	Faber et al.	
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		WO 01/01217 ✓	1/4/2001	Colorstamps, Inc.		
		WO 01/28141 ✓	4/19/2001	Keen.com		
		WO 01/44973 ✓	6/21/2001	Napster, Inc.		

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		6,167,449	12/26/2000	Arnold, et al.	
		6,173,279	1/9/2001	Levin et al.	
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		US-2001-0027481	10/00/2001	Whyel, Gabriel C.	
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		6,404,877	6/11/2002	Bolduc et al.	
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		US-2002-0071423	6/13/2002	Mirashrafi et al.	
		US-2002-0071426	6/13/2002	Karamchedu et al.	
		5,943,422	08/00/1999	Van Wie et al.	

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		6,542,732	4/1/2003	Khazaka et al.	
		6,546,372	4/8/2003	Lauffer	
		6,549,889	4/15/2003	Lauffer	
		6,560,576	5/6/2003	Cohen et al.	
		6,563,915	5/1/2003	Salimando, Steven Charles	
		6,606,376	8/12/2003	Trell	
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		6,625,595	9/23/2003	Anderson et al.	
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		US-2001-0036822	11/1/2001	Mead et al.	
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				Application Number	10/021,877
				Filing Date	December 14, 2001
				First Named Inventor	LURIE, Steven et al.
				Art Unit	3623
				Examiner Name	Krisciunas, Linda Mary
Sheet	7	of	10	Attorney Docket Number	76705-202001/US

U. S. PATENT DOCUMENTS

Examiner Initials	Cite No. ¹	Document Number Number-Kind Code ^{2 (if known)}	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		US-2002-0193094	12/19/2002	Lawless et al.	
		US-2002-0193135	12/00/2002	Nakano	
		US-2003-0043981	3/6/2003	Lurie et al.	
		US-2003-0046161	3/1/2003	Kamanger, et al.	
		US-2003-0220866	11/1/2003	Pisaris-Henderson	
		US-2003-0223565	12/4/2003	Montemer, William A.	
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		US-2004-0006511	1/8/2004	Montemer, William A.	
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		US-2004-0204997	10/14/2004	Blaser et al.	
		US-2004-0234049	11/25/2004	Melideo	
		US-2004-0234064	11/25/2004	Melideo	
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		US-2004-0254859	12/00/2004	Aslanian, John R. Jr.	

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		US-2004-0258048	12/23/2004	Melideo	
		US-2004-0260413	12/23/2004	Melideo	
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NON PATENT LITERATURE DOCUMENTS

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	1	Big Green Blog: January 2005 Archives, 02/21/2006	
	2	E.J. Addeo, A.B. Dayao, A.D. Gelman and V.F. Massa, "An Experimental Multi-Media Bridging System," Frontiers in Computer Communications Technology, Computer Communications Review, Vol. 17, No. 5, August 11-13, 1987, Pages 236-242	
	3	Information about Expertcity.com retrieved from the Internet [http://www.expertcity.com] on November 6, 2000	
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	5	"Introducing 1-800-FREE411: First Nationwide Free Telephone Directory Assistance Service" Jingle Networks, Inc., Huntington Beach, Calif., September 20, 2005	
	6	"Jambo Launches to Connect People and businesses From the Internet to the Phone", Agoura Hills, Calif. May 3, 2005	
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	9	Keen.com, Inc. v. InfoRocket.com, Inc., Complaint for Patent Infringement, Trade Dress Infringement and Unfair Competition; Demand for Jury Trial filed August 31, 2001, pp 1-8 plus 17 pgs. of attachments.	
	10	Keen.com, Inc. v. InfoRocket.com, Inc., Preliminary Injunction Hearing, pp. 286-289 (January 8, 2002)	
	11	Keen.com 02/04/2006	

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	12	Keen.com Plans Web Service Allowing Customers to Hold Private Phone Chats, Don Clark, Wall Street Journal, November 8, 1999	
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	14	"Lucent Technology and Netscape Team to Deliver Lucent Ecommerce Solutions," Business Wire, 9/98	
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